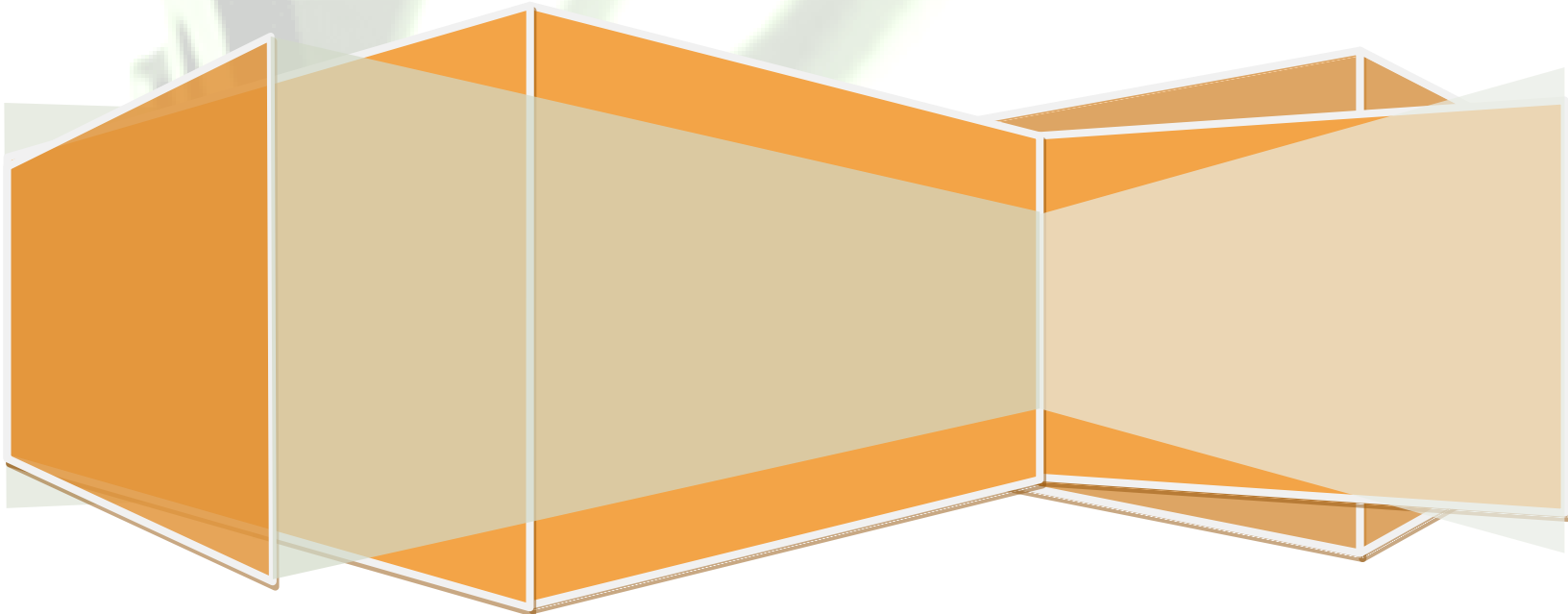




Revenue Cycle Management Services



Revenue Cycle Management Services

iSpace's comprehensive suite of revenue cycle management services are customized to meet our customer's needs and deliver immediate bottom line benefits by streamlining the entire revenue flow. To optimize profitability, iSpace brings best practices to all patient interactions — from pre-registration data collection, eligibility, coding, billing to final payment and collections.

Services

▪ **BUSINESS RE-ENGINEERING SERVICES**

iSpace business re-engineering services study demonstrates the connection from today's costs to the revenue gains available from each incremental improvement. The process begins with an as-is analysis, identifies the to-be improvements, executes a gap-analysis and then proceeds through the financial analysis. With a highly qualified team in place and as a neutral party iSpace is in a vantage position to do the study of Process, People and Technology.

▪ **FULL REVENUE CYCLE OUTSOURCING SOLUTIONS**

iSpace's Full Revenue Cycle Outsourcing is a solution partnership. From pre-registration to bad debt, our collaborative approach delivers long-term, sustainable results to your bottom line, and our speed to value is unsurpassed in the industry. Our professionals can help with:

- Patient Admission
- Insurance & Eligibility verification
- Charge Capture and Documentation
- Medical Coding & Billing
- Credentialing
- Third-party billing and follow-up
- Payment Posting
- Adjustment Processing
- Denial Management

Revenue Cycle Management Services

Benefits

With iSpace as business partner you can look forward to:

- Increase Cash Flow
- Fewer Denials
- Bad Debt Reduction
- Fewer Days in A/R
- Improved relationships with both physicians and patients
- Robust Management Reporting

TECHNOLOGY

As part of our service delivery, iSpace can bring the following technology & services to improve the RCMS process:

- Document Management System
- Mail room services
- E-Eligibility verification engine
- Workflow automation system
- Charge capture, Coding and Documentation Systems
- Billing Management, A/R, and Collection Systems
- Debt collection software

About iSpace

iSpace is a global services company focused on Information Technology and Business Process solutions. Our solutions are centered in four areas - Consulting, Outsourcing, Staffing, and Software Products. Specializing in Healthcare, Insurance, Entertainment, Automobile and Financial Services, we work with Fortune 1000 companies throughout the United States. Our commitment to customer satisfaction is reflected in the fact that over 90% of our client base have remained with us for over 5 years.

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